

## **GB Hockey Spectator Code of Behaviour**

To assist our staff and stewards, and to help protect you and your fellow spectators, you are kindly requested to follow these guidelines when attending GB Hockey matches.

### **Please note as restrictions are either imposed, or lifted, we may have to alter the Spectator Code of Behaviour – if so we will communicate this to you.**

1. Prior to purchasing tickets and attending on match-day, you should conduct a self-assessment on your own personal circumstances, demographic and health status in line with the COVID-19 prevalence and decide if it is appropriate for you to attend.
2. Should you be self-isolating, in quarantine or displaying any symptoms of COVID-19 (persistent cough, high temperature or loss/change of taste/smell\*) please DO NOT attend the match. In which case we will endeavour to swap your ticket to another match-day.  
Email [tickets@englandhockey.co.uk](mailto:tickets@englandhockey.co.uk)
3. ONLY IF REQUIRED, please observe social distancing and avoid close contact with others not in your social bubble.
4. Avoid bringing bags to the venue unless absolutely essential.
5. Arrive in good time to go through all the necessary entry procedures.
6. Make sure in advance that you know where your entry point is, and, if an entry time is specified on your ticket, be there on time.
7. Be aware that your temperature might be taken before entry.
8. Be aware that all payments inside the venue are contactless.
9. When accessing amenities, such as toilets, retail or catering outlets, check to see if any of them are not in use, and plan accordingly.
10. Maintain good hand hygiene – use the sanitiser dispensers provided and avoid touching your face, or hard surfaces around the venue whenever possible.
11. Please practice respiratory etiquette – always cover your mouth when you cough or sneeze.
12. Should you develop symptoms of COVID-19 whilst on-site, please remove yourself from any crowded areas and notify your nearest steward, ensuring you maintain social distancing.
13. Remain in your seat wherever possible.
14. You may be required to wear a face covering in certain areas of the venue.
15. If you do need to leave your viewing position, wait for a time when the gangway is clear and always follow any directional signs which may include one-way systems.
16. If you are seated, when moving past other spectators, to and from your seat, please avoid face to face contact with other spectators.
17. If you are standing, and IF APPLICABLE, please stay within your social bubble and remain aware of the movements of others at all times.
18. IF APPLICABLE, Avoid hugs, high-fives and any close contact with people who are not within your social bubble.
19. Due to the ever-changing environment and guidance, stewards may ask you to comply with new measures at short notice – we ask that you cooperate.
20. If you are attending with other people, please make sure they have read and understood these guidelines too. Thank you for your support and co-operation.
21. Existing venue regulations still apply.

**Stay alert! Stay safe! Help us all – your fellow fans, your sport and your Hockey Family!**

*\*please note symptoms of COVID-19 may be updated, so please check gov.uk before travelling*